

PANGEA PROPERTIES

COMPANY STORE

FAQ



HOW TO ACCESS COMPANY STORE

The link is:

<https://www.pangeamerch.com/>

Don't have a login? Contact:

adas@pangeare.com

HOW TO PROCESS ORDERS

There are three main categories of products under the Compass Health Webstore Store:

- Print Material
- Apparel (Coming Soon)
- Miscellaneous

Once you have selected your items, they will be added into your shopping cart. After clicking 'submit' it will direct you to a final shopping cart where you can enter any PO or budget information.

It will also allow you to select your shipping location and enter a credit card for final payment. All orders will route through an approval process to the Pangea Properties administrative team.

PRODUCTION TIMELINES

PRINT MATERIAL

- Standard turnaround times for print materials are 5-10 business days depending on the type of product ordered.

APPAREL ITEMS

- Standard turnaround times for on demand branded apparel are 2-3 weeks.

COUPON CODES

If you have been given a coupon code, you may enter it at the time of checkout and the percentage or dollar value will be deducted from your order. If the coupon code is not entered, we cannot edit the order once it is placed.

Dollar value and % off coupons may not be combined.

RETURN POLICY

Due to the nature of the program, returns will not be accepted unless there is a manufacturing defect. Choosing the wrong size and/or color is not an accepted return reason.

QUESTIONS WITH ORDERS

Trouble with your login, an order, or simply need help? Please submit a support ticket through the Support Portal on your landing page.

<https://www.pangeamerch.com/>

