

ACGME STORE KEY INFORMATION



Return Policy for the ACGME Store

Since all the apparel, promotional, inventory, and print items will have the ACGME logo on them, items can only be returned in the following instances:

1. If an item is damaged from shipping and/or from an error by the manufacturer.
2. If you receive a different item than ordered, you can exchange the incorrect item for item originally ordered.
3. If you did not receive the correct embroidery logo or color.
4. If you received a different size and/or color than you ordered.

Reason for Declined Return

1. If you ordered the wrong size or the item doesn't fit.
2. If you dislike the item after you receive it.

Questions Regarding the Store

Trouble logging in or with an order, or for other assistance? Submit a support ticket through the support portal on the landing page of the store. If you need further assistance, contact [Patrick Nasca](#).

Production Timelines

Apparel: Standard turnaround time is 7-10 business days

Promotion Items: Determined by product, as well as the time of year, but generally the production timeline is 7-10 business days

Inventory Items: Determined by geographic location; plan for 1-3 business days

Print Items: Standard turnaround time is 5-8 business days

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