



LEISURE CARE

COMPANY STORE FAQ

RETURN POLICY

RETURN POLICY FOR LEISURE CARE STORE ITEMS.

All items available in the Leisure Care Company Store are custom, made to order product. Due to the custom nature, returns, exchanges and/or cancellations will not be accepted unless there is an error in your order. If you have an approved return, a pre-paid return label will be provided to you.

TO FOLLOW ARE EXAMPLES OF RETURNS THAT WILL BE ACCEPTED AND THOSE THAT WOULD BE DECLINED:

EXAMPLES OF ACCEPTED RETURNS:

- If item shows up damaged from shipping
- Manufacturer or print error
- Incorrect item shipped

EXAMPLES OF DECLINED RETURNS:

- Ordered the wrong size
- Item does not fit
- Item is no longer wanted or liked

PRODUCTION TIMELINES

ALL ITEMS

Custom items have a standard production time of 7-10 business days. Please note that during the holiday season, production times may vary and delays may occur.

NEW LOGIN ACCESS

If you're shopping the Leisure Care Company Store for the first time, please reach out to management to request a login credentials.

RETURNING USERS

Simply visit the main page and enter you **Username** and **Password** where prompted.

Company Store Login

Username

Password

LOGIN

NEED HELP?

Trouble with your login, an order, or simply need help? Please submit a support ticket through the Support Portal on your landing page.

[HTTPS://WWW.COMPANYWEBSTORE.COM/LEISURECARE](https://www.companywebstore.com/leisurecare)

****PLEASE NOTE, CARD STATEMENT WILL SHOW AS ORDERED FROM OFFICE DEPOT 360/NORTH CAROLINA.****

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